

Rep Payee Review Program

Mid-Year Overview '19-'20

In 2018, SSA reported that there are **6 million rep payees** serving **8.3 million** beneficiaries nationwide, responsible for **\$70 billion** in SSA benefits.*

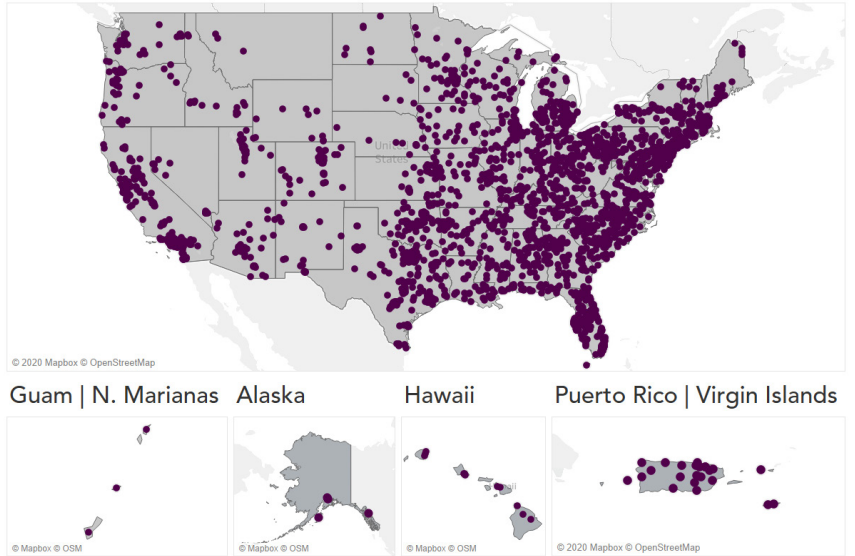
What is the Rep Payee Program?

The Protection and Advocacy (P&As) Network, consisting of 57 organizations across the country, are working in collaboration with NDRN and SSA to protect beneficiaries by educating representative payees of their responsibilities and identifying cases of financial exploitation.

To date, the P&As began **4,699 rep payee monitoring reviews** with **3,313 payee interviews completed**. These cases were conducted all across the country and territories. **1,038 reviews** are close out or completed by SSA.

*Social Security Administration (Feb 15 2019). *Annual Report on the Results of Periodic Representative Payee Site Reviews and Other Reviews- Fiscal Year 2018*. Retrieved from:

<https://www.ssa.gov/legislation/2018RepPayeeReport.pdf>



What were the program outcomes?



3,313 payee interviews



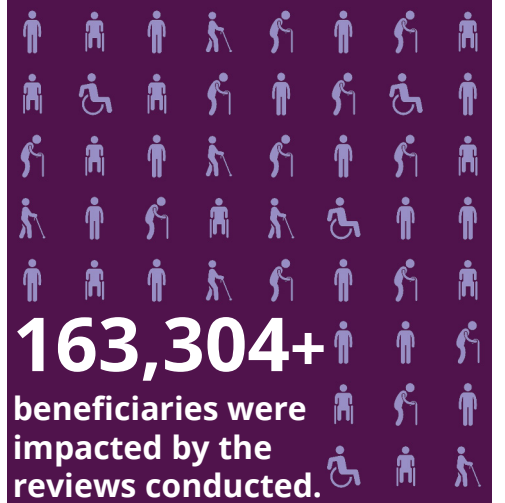
12,392+ beneficiary interviews



16,904+ financial records reviewed



1,038 reviews closed out



How are rep payees performing?

Reviewers found **4 out of 5** payees had at least one deficiency. **1,673+** required a P&A-issued Corrective Action Plan.



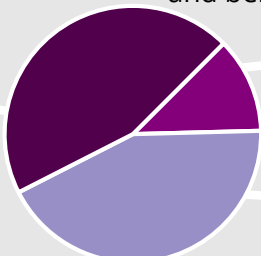
168+ instances of **conduit payeeship** were identified, when a payee was not providing any payee services and directly allotted SSA benefits to the beneficiary or a third party.

130+ P&As flagged **130+ payees** for suspected financial misuse or health and safety concerns.

What referrals were made?

20.4% of reviews had at least 1 referral. As leaders in the community, P&As provided referrals to additional resources to payees and beneficiaries as needed.

~**46.0%** of referrals were made to non-urgent community resources, such as affordable clothing, food, or education.



~**11.3%** of referrals were made to local government authorities, such as a Adult Protective Services, concerning immediate health and safety threats to beneficiaries.

~**42.5%** of referrals were made back to the P&A for additional advocacy services.