Individual Placement and Support (IPS)

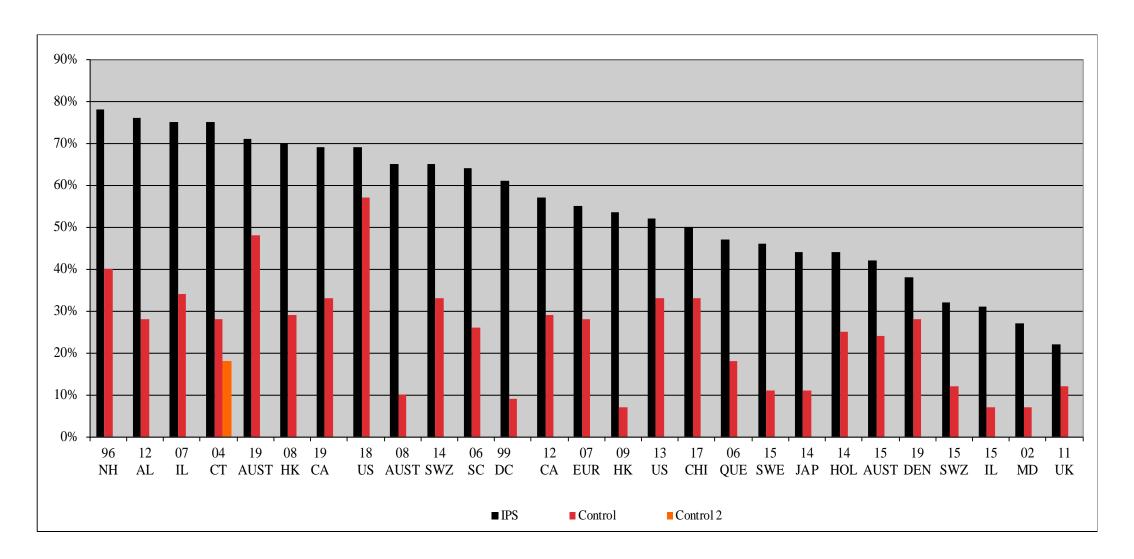
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Client Assistance Program

Research

 Originally studied and validated with people with serious mental illness, including people with co-occurring substance use disorders

• IPS has been compared to traditional vocational rehabilitation approaches that typically include stepwise features such as prevocational assessment, sheltered setting, and volunteer work. In 25 randomized controlled trials, each showed a significant advantage for IPS.

Competitive Employment Rates in 27 Randomized Controlled Trials of IPS



Overall Findings for 27 RCTs

- 26 of 27 studies showed a significant advantage for IPS
- (Exception: Study in mainland China had borderline significance)
- Mean competitive employment rates for the 27 studies:
 - •55% for IPS
 - 24% for controls

IPS is Effective in a Wide Variety of Target Populations

- PTSD diagnosis
- Mental illness + substance use
- Older adults
- First episode of psychosis
- Individuals who are homeless
- Criminal justice history
- Disability beneficiaries
- Various racial and ethnic groups

Why Focus on Employment and Careers?

- Considered by many as an important part of recovery
- Most people with serious mental illness want to work

- Employment is a typical role for adults in our society
- Cost-effective alternative to day treatment

Benefits of Steady Competitive Employment

- Increased income
- Improved self esteem
- Improved social networks
- Increased quality of life
- Better control of symptoms
- Reduced hospitalization
- Reduced substance use
- Reduced use of mental health services

IPS Principles

- Open to anyone who wants to work
- Focus on competitive employment
- Rapid job search
- Targeted job development
- Client preferences guide decisions
- Individualized long-term supports
- Integrated with treatment
- Benefits counseling included

Open to Anyone Who Wants to Work

Eligibility is based on consumer choice

 People are not excluded because of diagnosis, recent hospitalizations, criminal justice history, or work readiness criteria

Focus on Competitive Employment

- IPS specialists help people find jobs that exist in the open labor market and pay the same as others in a similar position (at least minimum wage), including part-time and full-time jobs.
- People are not steered into sheltered jobs (that are set aside for people with disabilities) but work in community settings with others who do not have disabilities.

Rapid Job Search

- IPS specialists help people start looking for jobs within one month of starting the program.
- Pre-employment assessment, training and counseling are not required and are kept to a minimum.
- IPS specialists help people explore the world of work at a pace that is right for the individual.

Targeted Job Development

- Based on individuals' interests, IPS specialists build relationships with employers to learn about the employers' needs in order to identify qualified job candidates.
- IPS specialists make multiple visits to the same employers to develop relationships and average six face-to-face contacts with hiring managers per week.

Individual Preferences Guide Decisions

- The job search is based on individual preferences, strengths, and work experiences, not on a pool of jobs that are readily available.
- Job seekers indicate preferences for job type, work hours, and types of job supports.

Individualized Long-Term Supports

- IPS specialists provide support for as long as needed and desired, without arbitrary time limits.
- Job supports are individualized based on the needs of the person and what will promote a positive work experience.
- IPS specialists help people with job changes and career advancement, including additional schooling and training.

IPS is Integrated with Treatment

- IPS specialists meet at least weekly with the team of providers who serve the same group of people, for example, care coordinators, therapists, medication providers, housing specialists.
- The team meets together regularly to review clients' status and plans coordinated, recovery-oriented services

Personalized Benefits Counseling

• IPS specialists refer people for comprehensive, individualized benefits planning by a trained benefits specialist so they can make informed decisions about starting or changing jobs.

Summary

- People with serious mental illness do want to work and can work in integrated competitive employment.
- IPS is a successful employment intervention for a wide variety of populations.
- IPS is an evidence-based practice that includes program manuals and an IPS Fidelity Scale to serve as roadmaps for good program implementation.

Resources

www.IPSworks.org

IPS Supported Employment: A Practical Guide (2013)

25-item IPS Supported Employment Fidelity Scale