

# Reaching Unserved/Underserved SSI/SSDI Beneficiaries

Meeting

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# Co-Presenters

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# Are we reaching those who most need our services?

	FY 2017	FY 2018	FY 2019
Individuals receiving I&R	2980	2078	1647
I&R Requests	3032	2137	3645

# Who would you encourage and how?

- SSI eligible individuals record as 488 in FY 18 (33.5%) and 488 in FY 2019 (33.4%)
- SSDI eligible individuals were 836 in FY 18 (57.7%) and 848 in FY 2019 (58.1%);
- dually eligible individuals record 125 in FY 18 (8.6%) and 127 in FY 2019 (8.7%).

# Disability and Ethnicity

- P&As generally serve individuals who come to them without regard to their disability. Does data reflect the state statistics?

# Despite WIOA

- Younger individuals 14-18 (46 in FY 18 and 32 in FY 2019) or 2.2%
- Individuals 19-21 (65 in FY 18 and 57 in FY 2019) or 4%;
- WIOA requires that 15% of VR funds be allocated for pre-employment transition services (Pre-ETS) to students and youth with disabilities.
- Special Education outreach and training

# Problem Areas

Source of Concern at Intake	FY 2017	FY 2018	FY 2019
• <b>State Vocational Rehab Agency</b>	<b>383</b>	<b>242</b>	<b>242</b>
• Employment Network	43	48	40
• Other agencies	82	50	60
• <u>Employment Discrimination</u>	270	232	263
• Wages and benefits	68	55	52
• Housing	74	36	80
• Healthcare	65	52	58
• <u>Insufficient /improper benefits planning</u>	76	46	29
• Transition services	50	44	28
• Post-secondary accommodations	63	45	65
• Transportation	26	22	27
• Social Security cessation based on SGA	58	51	42
• <u>Benefits Questions/Work Incentives</u>	<b>348</b>	<b>281</b>	<b>218</b>
• <u>Work Related Overpayments</u>	<b>405</b>	<b>294</b>	<b>315</b>
• other	175	58	53
• Total	2087	1556	1572

# Determining PABSS Underserved Populations

- Why it's important
- Determine underserved populations in your area
  - Data
  - Community leaders
- Messaging:
  - Overcoming Barriers to Employment
  - Helping People Return to Work
  - Protection and Advocacy for Vocational and Employment Services
  - Can I keep my benefits if I go back to work?



# Accessing the Audience

- Team up
- Work with trusted community leaders and organizations
  - Publicity and invitations
  - Referrals to other community organizations
  - Space that people are accustomed to attending for events
  - Knowledge of the community and community needs

# Examples for Teaming Up

- Ethnic/minority community organizations
- Churches and religious organizations
- Independent living centers
- Recovery Learning Centers
- Local ARCs
- Community Action Programs
- Local legal aid programs
- Homeless service groups
- Community Health Centers
- WIPA programs
- Social Security

# Poll Question

White board question:

Tell us about one activity you have done to engage unserved/underserved SSI/SSDI populations

# Planning

- Accessible community space
  - Travel access as well as disability access
- Publicity/invitations
  - Clear on content/what people can expect
- Interpreters
- Well planned materials
- Food
- Opportunities for one to one case consultation

# Examples: PABSS Outreach Content

- Special Education for parents and transition age youth with employment and Social Security work incentive components.
- Employment and Social Security work incentives.
- Accessing Durable Medical Equipment and repairs.
- Accessing PABSS and WIPA services with short pieces on work rules in state benefits and housing, as well as Social Security work incentives.

# Poll Question

- Raise hands if have ever done one of the following:

# Remote PABSS Outreach

- Webinars
- Short videos on website
- How to reach people who do not have internet access?
  
- Let's talk:

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